

## CORPORATE SOCIAL RESPONSIBILITY POLICY

LanguageUK believe that companies should be responsible for managing their business in a sustainable manner. This means understanding the nature of the impact they have on society as well as the environment.

LanguageUK consider the economic, social and environmental impact of everything we do.

### LanguageUK will:

- Provide students with a quality service from booking to departure.
- Monitor and report on the services provided regularly.
- Conduct customer satisfaction surveys and report on the results.
- Build relationships with our suppliers based on mutual respect. Monitor and look at ways of protecting the environment by minimizing our pollution of land, air and water.
- Keeping our wastage to a minimum and dispose of any waste in a responsible manner.
- Increase awareness among staff, students, partners and suppliers of environmental issues and possible solutions.
- Include a range of people from different backgrounds and different points of view, without regard for gender, age, race, nationality, religion, disability or sexual orientation when choosing suppliers, partners and all those we do business with.
- Invest in newer technologies to complement traditional paper-based learning (Interactive whiteboards, laptops, and projectors).
- Take account of environmental responsibility as a factor in its business decision making.

### Staff at LanguageUK will:

- Managers will recruit staff according to LanguageUK's equal opportunities policy.
- Monitor and assess all staff satisfaction to maintain a good working environment.
- Give all staff the opportunity to develop their skills and to progress in their career, with training and personal feedback.
- Ensure a fair and equitable remuneration policy.
- Fight against any form of discrimination to assure dignity and respect of staff and their personal lives and provide a safe place to work, with freedom from bullying, harassment and favouritism.

### LanguageUK will:

- Monitor the wellbeing of all students during their stay.
- Offer the best educational programs and support all students during their studies.
- Guarantee the highest quality of cultural and social program.
- Promote environmental education and sustainable development as part of the academic program.
- Encourage tolerance and understanding for all students in school and assist them in understanding the ethos of LanguageUK local communities and society.

### LanguageUK will:

- Commit to donating unused or out of date course books to local charities.
- Try to give both time and money to the communities of interest through charities, sponsorship donations and through encouraging and enabling all staff to volunteer their time to causes it supports.
- Monitor and assess its suppliers' policy towards human rights and labour rights.
- Sourcing and buying locally and making sure small businesses are paid on time.
- going forward looking at offering courses for Asylum Seekers

**Next review October 2019**

